

## Prestwick Airport

### Pick-up and drop-off procedures

#### During office hours

##### Arrivals

On arrival at Prestwick Airport, collect baggage and proceed to the public phones situated within the main terminal building. Please dial **0800 389 5145**, once your call is connected please provide the rental operator with your name. You will be informed of the location of the shuttle bus pick-up point during the call. Please ensure that you have called the branch before going to the pick-up point.

**Please note; transfer to the rental branch will take approximately 10-15 minutes.**

##### Departures

During office hours, rental vehicles must be returned to our branch in Prestwick Road, Ayr. Upon return to the branch your vehicle will be checked-in prior to your transfer to Prestwick Airport in our shuttle bus.

**Please allow at least 20-30 minutes for your vehicle check-in and airport transfer.**

#### Outside of office hours\*

##### Arrivals

With prior notice we can provide an airport out-of-hours vehicle delivery service, please contact us on **01292 261631** to arrange this.\*

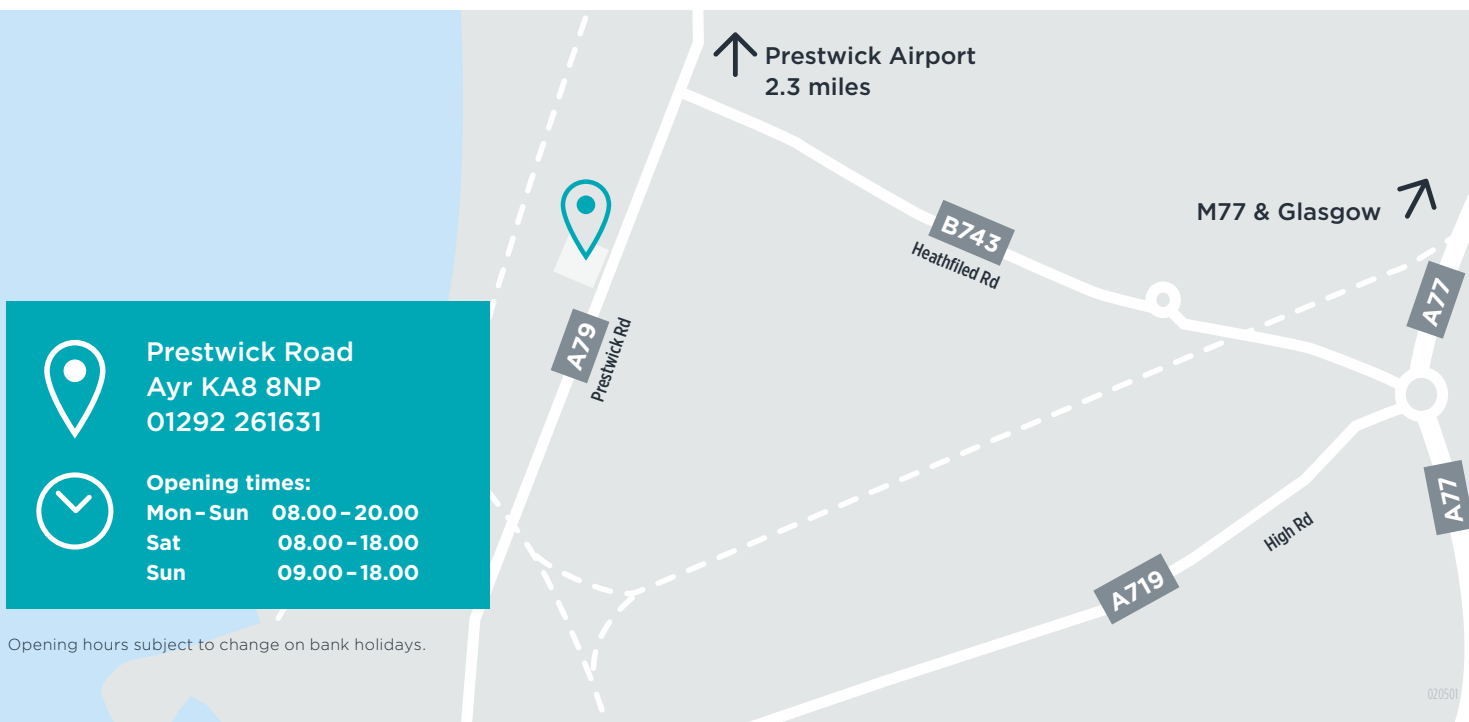
##### Departures

With prior notice we can provide an airport out-of-hours vehicle drop-off service, please contact us on **01292 261631** to arrange this.\*

- If you are departing from Prestwick Airport outside of office hours, your rental vehicle should be parked in the top car park.
- The vehicle keys and parking ticket should be taken to the information desk in the terminal across from WHSmith.

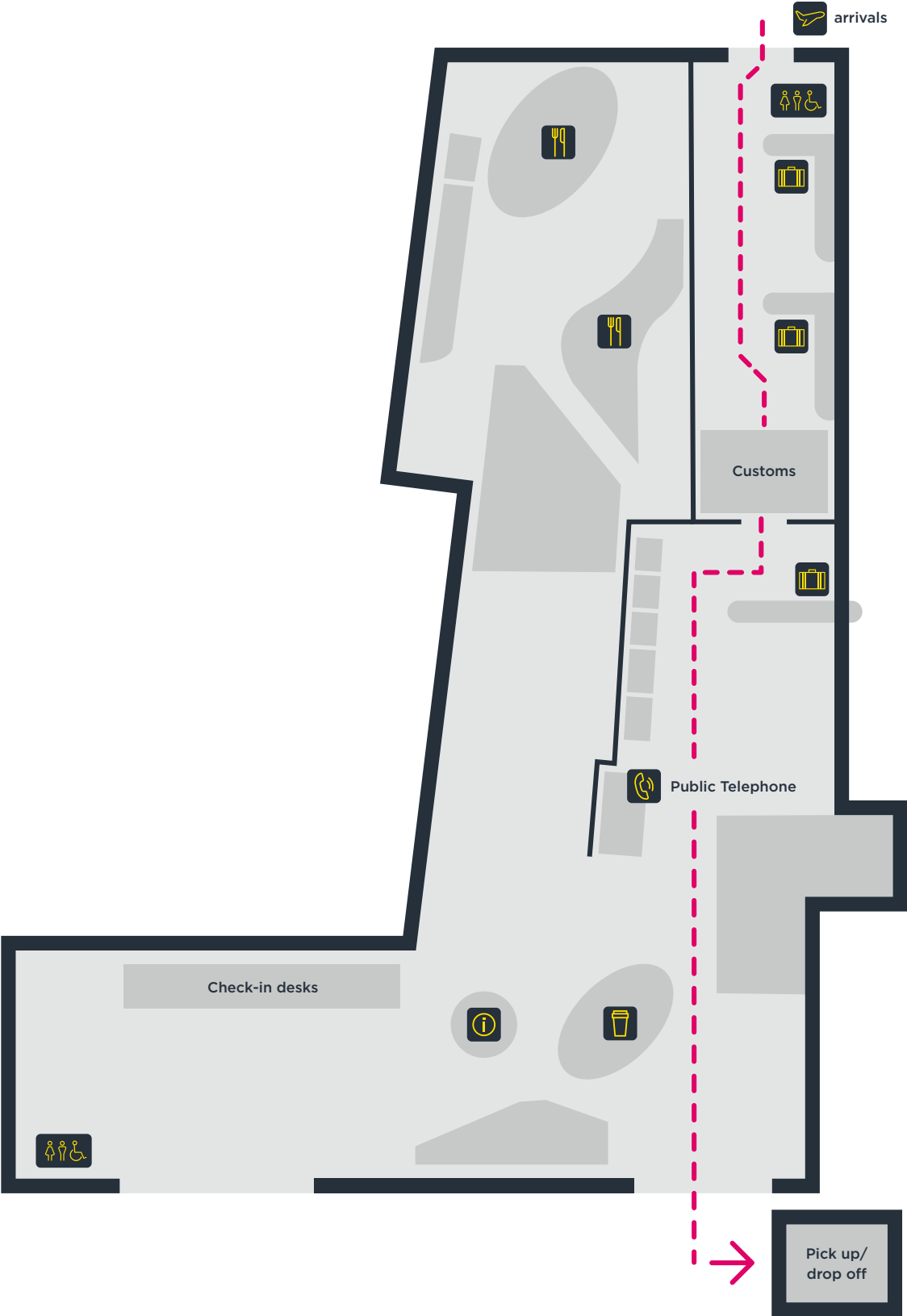
Please remember to bring your full driving licence (card & paper, if applicable), credit card, passport (if applicable) or proof of address with you when renting a vehicle.

\*Please note; this service is chargeable.



Opening hours subject to change on bank holidays.

**Prestwick Airport**



Pick up point is located at the last car park after following the walkway