

Arnold Clark Car & Van Rental

Airport shuttle bus pick-up and drop-off procedures



Dundee Car & Van Rental

40 Balfield Road, Dundee DD3 6AH
+44 (0)1382 225382

Approx 2.8 miles from Dundee Airport

Opening hours:

Monday – Friday: 08:00 – 17:30

Saturday: 08:00 – 16:30

Sunday: Closed



During opening hours

Picking up a vehicle

On arrival at Dundee Airport, collect your baggage then please call **+44 (0)1382 225382**. Once your call is connected please provide the rental operator with your name, then proceed to the waiting area. A member of staff will collect you and take you back to the branch.

Dropping off a vehicle

During office hours, rental vehicles must be returned to our branch on 40 Balfield Road, Dundee DD3 6AH. Upon return to the branch your vehicle will be checked-in prior to your transfer to Dundee Airport in your rental vehicle (you can leave your luggage inside the vehicle while checking the vehicle in).

Please allow at least 20 minutes for your vehicle check-in and airport transfer.

Outwith opening hours*

Picking up a vehicle

With prior notice we can provide an airport out-of-hours vehicle delivery service.

Please contact us on +44 (0)1382 225382 to arrange this.*

Dropping off a vehicle

- With prior notice we can provide an airport out-of-hours vehicle drop-off service, please contact us on +44 (0)1382 225382 to arrange this.*
- If you are departing outside of office hours your rental vehicle must be returned to Dundee Airport car park located on the left hand side as you enter the airport.
- Rental vehicle keys should be placed in the box marked Arnold Clark Car & Van Rental located on the right hand side as you go in the main entrance, opposite reception.
- Please ensure the vehicle is refuelled before return.



Please remember:

Remember to bring your driving licence, credit card, passport (if applicable) or proof of address with you when renting a vehicle. All UK drivers must also bring their access code from the DVLA.