

# Arnold Clark Car & Van Rental

Airport transportation bus pick-up and drop-off procedures



## Heathrow Car Rental

79 New Road, Harlington, UB3 5BQ  
+44 (0) 203 0317 638

Approx. 8 mins from Terminal 2 & 3

Approx. 11 mins from Terminal 4

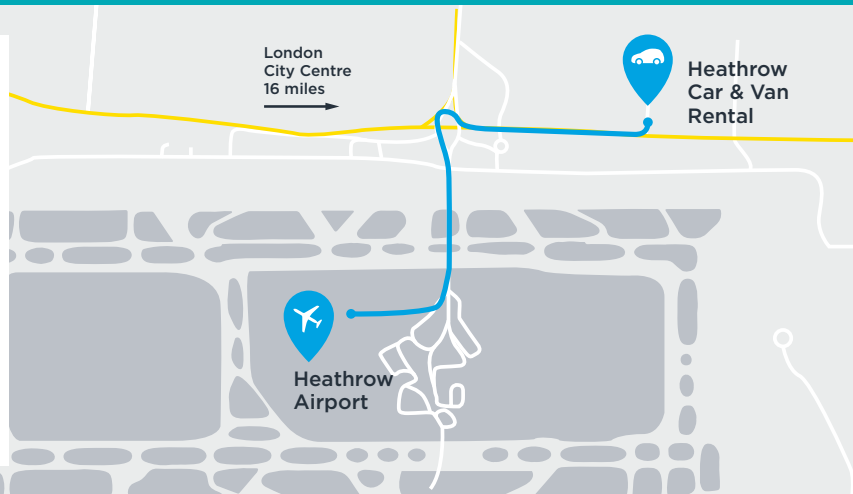
Approx. 12 mins from Terminal 5

### Opening hours:

Monday - Friday: 08:00 - 17:00

Saturday: Closed

Sunday: Closed



## During opening hours

### Picking up a vehicle

After collecting your baggage, please phone **07721644925**. The rental agent will ask for your name, confirm the terminal you have arrived at and give you instructions on where to meet the dedicated Arnold Clark shuttle bus. Our shuttle bus journey time from the terminals should take no longer than fifteen minutes.

Below you can find more information on each dedicated pick-up points for Terminals 2, 3, 4 and 5.

### Terminal 2

As you exit arrivals, head towards the exit located near Nero Express and M&S Simply Food. Walk straight across car park level 1 following signs to Hilton Garden Inn. Pick-up point is at Row G next to the entrance of the Hilton Garden Inn.

### Terminal 3

As you exit arrivals, follow signs to short stay car park 3, take the lift to level 3 and our pick-up point is on this level at the mini cab/private hire pick-up area

### Terminal 4

As you exit arrivals, head towards the exit doors next to Travellex Currency Exchange, walk across into the short stay car park on level 1 and follow signs to mini cab/private hire pick-up area.

### Terminal 5

As you exit arrivals, head towards the exit doors next to Caffé Nero, then use the lifts to arrive at the short stay car park level 2. The pick-up point is directly opposite the lifts at Row S.

### Dropping off a vehicle

All vehicles must be returned to our Heathrow Airport rental branch. After your vehicle has been checked in, you will be transferred to the departure terminal of your choice via our shuttle bus

Please allow at least 20-30 minutes for your vehicle check-in and airport transfer.

Under no circumstances should any vehicle be left in any of the car parks at Heathrow Airport. This will incur a £200 fine.



#### Please remember:

Remember to bring your driving licence, credit card, passport (if applicable) or proof of address with you when renting a vehicle. All UK drivers must also bring their access code from the DVLA.