



## PRESTWICK AIRPORT

### Pick-up & Drop-off Procedures During Office Hours

#### ARRIVALS

On arrival at Prestwick Airport, collect baggage and proceed to the public telephones situated within the main terminal building. Please dial **0800 389 5145** once your call is connected please provide the rental operator with your name. You will be informed of the courtesy bus collection location. Please note transfer to the rental branch will take approximately 10-15 minutes.

#### DEPARTURES

During office hours, rental vehicles must be returned to our branch in Prestwick Road, Ayr (please refer to map 1). Upon return to the branch your vehicle will be 'checked in' prior to your transfer to Prestwick Airport in our courtesy bus. Please allow at least 20-30 minutes for your vehicle check-in and airport transfer.

### Arrivals & Departures Outwith Office Hours\*

#### ARRIVALS

- We provide an airport out of hours delivery service, with prior notice, please contact us for details.

#### DEPARTURES

- If you are departing from Prestwick Airport outwith office hours, your rental vehicle should be parked in the car park at the front of the building.
- Keys and ticket should be taken to the service desk located to the far left of the check-in desks beside the escalators.

\*Please note this service is chargeable.

#### OPENING HOURS

Monday - Friday: 8am - 8pm  
 Saturday: 8am - 6pm  
 Sunday: 9am - 6pm

**Arnold Clark** Car & Van Rental

**AYR PRESTWICK RD KA8 8NP ☎ 01292 270037**

Please remember to bring your full driving licence (card & paper part, if applicable), credit card, passport (if applicable) or proof of address with you when renting a vehicle. Opening hours subject to change on bank holidays, Christmas and New Year. See branch for details. Airport transfer subject to availability & operating restrictions. 89469