

Arnold Clark Car & Van Rental

Airport shuttle bus pick-up and drop-off procedures



Prestwick Car & Van Rental

Ayr KA8 8NP

01292 261631

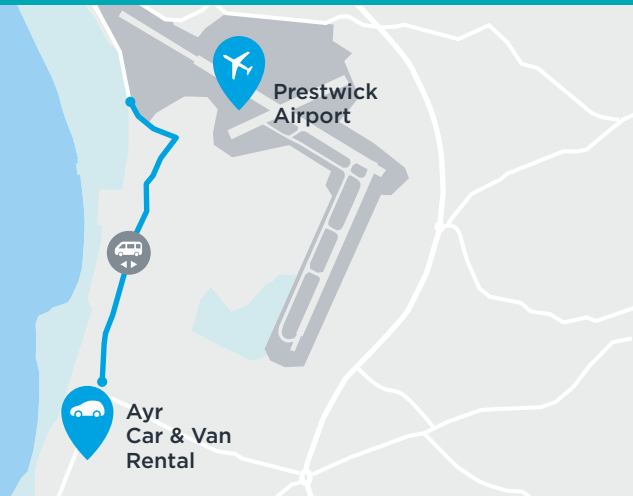
Approx 2.2 miles from Prestwick Airport

Opening hours:

Monday – Friday: 08:00 – 17:00

Saturday: 08:00 – 16:30

Sunday: Closed



During opening hours

Picking up a vehicle

On arrival at Prestwick Airport, collect baggage and proceed to the public phones situated within the main terminal building. Please dial **0800 389 5145**, once your call is connected please provide the rental operator with your name. You will be informed of the location of the shuttle bus pick-up point during the call. Please ensure that you have called the branch before going to the pick-up point.

Please note; transfer to the rental branch will take approximately 10-15 minutes.

Dropping off a vehicle

During office hours, rental vehicles must be returned to our branch in Prestwick Road, Ayr. Upon return to the branch your vehicle will be checked-in prior to your transfer to Prestwick Airport in our shuttle bus.

Please allow at least 20-30 minutes for your vehicle check-in and airport transfer.

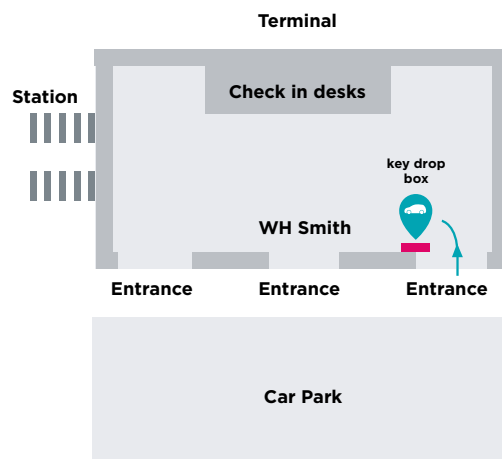
Outwith opening hours

Dropping off a vehicle

When you approach the airport, look for the sign saying, 'Car Park 2' and 'Car Hire Returns' and follow this lane until you see a building with 'Car Hire Returns' on it. Head towards the building and you will be able to park in one of four Arnold Clark Car Rental dedicated spaces. These spaces are located along the wall side of the car hire returns area and are marked with our signage.

If you find yourself heading towards a hill towards a sign saying 'Car Park 2', you have gone too far. Turn around and proceed back toward the building signed 'Car Hire Returns'.

Once you have parked in the car hire returns area, head towards the furthest right-hand entrance. When you walk through the entrance, turn around to your left to locate the drop box on the wall. Please ensure you leave your car parking ticket in the drop box with the car keys. See illustration below.



Please remember:

Remember to bring your driving licence, credit card, passport (if applicable) or proof of address with you when renting a vehicle. All UK drivers must also bring their access code from the DVLA.